

Volunteer Placement Counsellor – Online Service

PERSON SPECIFICATION

Essential

- To be on/have completed a Level 4 or above counselling course (Diploma/PG Dip//Masters).
- To have a minimum of 50 hours clinical experience or be able to demonstrate a strong clinical understanding of your modality and how you would apply it.
- To be able to manage casework/work to specific guidelines.
- To have an understanding of and ability to work with transference and countertransference in clinical context.
- To understand the importance of supervision and a willingness to learn.
- An ability to reflect on clinical practice and respond to, and work on, feedback.
- To be able to work as part of a team.
- To have an understanding of counselling work and the importance of boundaries.
- To have an awareness of and commitment to adhere to the BACP's Ethical Framework.
- To be able to and understand the importance of completing paperwork and data input as required by Wimbledon Guild in a timely and organised fashion.
- To show an understanding of the impact of difference and diversity in therapeutic relationships.
- To be in or have been in therapy throughout your training.
- To show awareness of a wide range of presenting issues.
- An awareness of the benefits and challenges that are unique to working with clients online and via the telephone.

Desirable

- To have experience of working with people from a variety of backgrounds.
- To be able to integrate theoretical knowledge with practice.

JOB DESCRIPTION

In order for the counselling service to run as efficiently as possible, and for ethical standards to be maintained, Wimbledon Guild Talking Therapies requires a firm commitment from placement counsellors to fulfil these requirements:

Placement requirements

Placement counsellors are required to:

- Be a member of/applying to a professional body such as BACP, UKCP, BPS.
- Commit themselves for a minimum of 1 year. Extensions may be offered, subject to review.
- See up to 3 clients per week, as agreed with their supervisor. Clients will be allocated by the Online Counselling Co-ordinator.
- Attend fortnightly supervision.
- Be able to and understand the importance of completing paperwork/data input as required by the service in a timely and organised fashion. To follow Wimbledon Guild policies and procedures.
- Be in personal therapy (minimum once a week) if still in training.
- Conduct themselves in a professional manner at all times.

Probationary Period/Contract

Placement counsellors are expected to:

- Attend an Induction Day before starting counselling work.
- Sign a Wimbledon Guild Talking Therapies Volunteer Agreement
- Be working with three clients after 3 months of starting the placement and to attend a review at this point to discuss progress.

What Placement Counsellors can expect from Wimbledon Guild

Placement Counsellors can expect Wimbledon Guild to provide:

- Access to and support from the Groupwork & Individual Counselling Manager, the Online Counselling Co-ordinator and Admin Team.
- Fortnightly clinical group supervision.
- Regular reviews and evaluation of their work.
- An environment working towards non-discriminatory ways of working, where difference is respected, and reasonable adjustments will be discussed and considered.
- A professional and welcoming environment in which to work.
- The Groupwork & Individual Counselling Manager, Online Counselling Coordinator and Admin Team are responsible for anything in relation to the counselling and supervision services, e.g. recruitment, training, supervision of the supervisors, general management, etc.
- A reference, if required, on leaving Wimbledon Guild, if the placement is deemed satisfactory.